



## EDX Markets Users and Contacts – Production Environment

Member Firm:

| Full Name | Email/<br>Distribution<br>List | Phone | IP Address(es)<br>Clearing (VPN) | IP Address(es)<br>Markets<br>(Application) | User Role                |           | Authorization            |                      |                        |  |
|-----------|--------------------------------|-------|----------------------------------|--|--------------------------|-----------|--------------------------|----------------------|------------------------|--|
|           |                                |       |                                  |  | Clearing                 | Trading   | Markets                  |                      | Clearing <sup>4</sup>  |  |
|           |                                |       |                                  |  | Withdrawal<br>Permission | View-Only | Order Entry <sup>1</sup> | Trading <sup>2</sup> | Technical <sup>3</sup> |  |
|           |                                |       |                                  |  |                          |           |                          |                      |                        |  |
|           |                                |       |                                  |  |                          |           |                          |                      |                        |  |
|           |                                |       |                                  |  |                          |           |                          |                      |                        |  |
|           |                                |       |                                  |  |                          |           |                          |                      |                        |  |
|           |                                |       |                                  |  |                          |           |                          |                      |                        |  |
|           |                                |       |                                  |  |                          |           |                          |                      |                        |  |
|           |                                |       |                                  |  |                          |           |                          |                      |                        |  |
|           |                                |       |                                  |  |                          |           |                          |                      |                        |  |
|           |                                |       |                                  |  |                          |           |                          |                      |                        |  |

Production contacts are utilized for communications regarding critical system updates such as high-priority member firm issues, widespread system issues, market halts, and emergency maintenance. Direct phone numbers ensure an efficient and timely response in the event EDX Operations needs to reach your firm quickly for settlement, trading, or other time-sensitive, system-related matters.

<sup>1</sup> Order Entry users may submit firm orders via Web, REST, or WebSocket (see [documentation](#)).

<sup>2</sup> Authorized Trading users may request firm passphrase information and will have order status and order cancellation privileges.

<sup>3</sup> Authorized Technical users may request firm passphrase information and production log files when required.

<sup>4</sup> Authorized Clearing users may submit new users, modify settlement instructions, request changes to trade limits and/or otherwise act on behalf of the firm.

Email completed request form to [marketoperations@edxmarkets.com](mailto:marketoperations@edxmarkets.com).