



EDX Markets Users and Contacts – Production Environment

Member Firm:

Full Name	Email Address/ Distribution List	Phone Number	IP Address(es)	User Role			Authorization		
				Markets	Clearing		Markets		Clearing ³
					Read/Write	Read-only	Trading ¹	Technical ²	

Production contacts are utilized for communications regarding critical system updates, such as high-priority member firm issues, widespread system issues, key feature malfunctions, market halts, and emergency maintenance. Direct phone numbers ensure an efficient and timely response in the event EDX Operations needs to reach your firm quickly for settlement, trading, or other time-sensitive, system-related matters.

- ¹ Authorized Trading users may request passphrase information on behalf of the firm and will have order status and order cancellation privileges.
- ² Authorized Technical users may request passphrase information and production log files (when required) on behalf of the firm.
- ³ Authorized Clearing users may submit new users, modify settlement instructions, request changes to trade limits and/or otherwise act on behalf of the firm.