EDXM
GLOBAL - PERPETUAL FUTURES

Users and Contacts — Production Environment

Member Firm:

Full Name	Email Address/ Distribution List	Phone Number	IP Address(es)	User Role — Markets	User Role — Clearing Read/Write	User Role — Clearing Read-only	Authorization — Markets Trading[1]	Authorization — Markets Technical[2]	Authorization — Clearing[3]

Production contacts are utilized for communications regarding critical system updates, such as high-priority member firm issues, widespread system issues, key feature malfunctions, market halts, and emergency maintenance. Direct phone numbers ensure an efficient and timely response in the event EDX Operations needs to reach your firm quickly for settlement, trading, or other time-sensitive, system-related matters.

[1] Authorized Trading users may request passphrase information on behalf of the firm and will have order status and order cancellation privileges.

[2] Authorized Technical users may request passphrase information and production log files (when required) on behalf of the firm.

[3] Authorized Clearing users may submit new users, modify settlement instructions, and/or otherwise act on behalf of the firm.

Email completed request form to tradesupport@edxmglobal.com.